

AT&T Connect

System Requirements for End Users

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Overview

This document describes the system requirements for computers that support end-user interactions with AT&T Connect using the following AT&T Connect applications:

- ◆ The Participant application and the optional myAT&T utility
- ◆ The Web Participant application
- ◆ The AT&T Connect Outlook Add-in
- ◆ The AT&T Connect Communications Center (ACC)

Participant and myAT&T

Operating Systems	MS Office Applications	Supported Browsers	Additional Requirements
Windows 2000 Windows XP Windows 2003 Windows Vista English versions only	Office 2000 Office XP Office 2003 Office 2007	MS Internet Explorer 6.0 MS IE 7.0 Firefox 1.5 Firefox 2.0	A user account with Administrator Rights is required when using an MSI installation package, and for all Windows Vista installations.

Web Participant

Operating Systems	MS Office Applications	Supported Browsers	Additional Requirements
Windows 2000 Windows XP Windows 2003 Windows Vista		MS Internet Explorer 6.0 MS IE 7.0 Firefox 1.5 Firefox 2.0	When using Internet Explorer 6.0, the “Run ActiveX controls” and “Script ActiveX controls” options must be enabled.
Any Linux flavor/version supporting the indicated browser versions		Firefox 1.5 Firefox 2.0	
Mac OS X 10.4 or later		Safari 3.0.4 Firefox 2.0	

Outlook Add-in

Operating Systems	MS Office Applications	Supported Browsers	Additional Requirements
Windows 2000 Windows XP Windows 2003 Latest Service Pack must be installed.	Office 2000 Office XP Office 2003 Office 2007 MS Exchange Server 2000 MS Exchange Server 2003		A user account with Administrator Rights is required for installation. MS Outlook must be configured in Exchange mode. The Add-in works with ACC 6.0 and above. New functionality was added in ACC 7.3 and above. With ACC 7.3 and above, mark the ACC as trusted in Personal Firewalls on client machines.

Add-in for Outlook 2007

This new version of the Add-in application is currently available as a demo release to selected customers.

Operating Systems	MS Office Applications	Supported Browsers	Additional Requirements
Windows XP Windows Vista Windows Server 2003 Latest Service Pack must be installed.	Office 2007		A user account with Administrator Rights is required for installation. The Add-in for Outlook 2007 works with ACC 8.0 and above.

ACC

Operating Systems	MS Office Applications	Supported Browsers	Additional Requirements
Windows 2000 Windows XP Windows 2003 Windows Vista		MS Internet Explorer 6.0 MS IE 7.0 Firefox 1.45 or later versions	Access internal ACC functions (schedule event, create portal, etc.) with Internet Explorer only. Access general functions (event entry, dial-in and account information) with IE or Firefox.